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**May 25, 2015**

**To Whom It May Concern,**

I worked with ARIL to set up a client management and workflow system for my company.

Ian was able to help me understand how to determine what kind of management system would work for my business. He took the time to teach me concepts that I hadn't previously understood. I also appreciated the follow up to be sure that the system we set up was working for me.

They are engaging, knowledgeable, helpful and thorough. I can highly recommend them.

**Sincerely,**

A handwritten signature in black ink, appearing to read 'I. Koch', is shown on a light-colored background.

**IrisLee Koch**  
volunteer administrator  
[STMNetwork](#) | [PAOC](#) | [ISM Global](#)